



PROCUREMENT NOTICE

This Procurement Notice is issued by the Government of Bermuda (the “Government”) to provide summary information in relation to a specific procurement, as detailed below.

1. Subject Matter of Procurement

RFX Title: **Identify Smart Government Partners to transform Bermuda**

RFX Number: **IDT-2023-002**

Purchase Type: **Service**

This Request for Information (“RFI”) is issued by the Government of Bermuda (the “Government”) through the Premier Office for the purposes of gathering information about the marketplace available resources, business models and technical solutions in order to assist in the determination of a preferred partner, solution and related services. Recipients of the RFI are asked to respond to the Government and provide the information requested below.

The Government is not looking at a short-term relationship to just purchase equipment or software but in establishing an ongoing partnership that could serve them for many years. Both parties would work together in building a Digital Workplace environment in Bermuda that could then be showcased to the World to the benefit of both parties. A cloud-based Platform, Infrastructure and Software as a Service model is of particular interest (PaaS, IaaS & SaaS) or mixture that can gradually replace or interface to all Government's existing applications and digital services through Application Program Interface (API)s. We need a partner to help us both modernize our service catalogue and then develop a cloud operating model that can transform the organization. This will encompass working with us at the strategic, financial and operational levels to refine Government's multiple Digital Reform strategies into one combined Operating Plan to move forward with together.

The essential function of a central, interoperable system is to provide citizens with a single communication platform for the exchange of data and thus the quality and fast delivery of services. To this end, IDT have been charged with providing a solution to digitize the services provided by the 12 front-facing Departments identified in Section 3.3. To achieve this, it is recognized that the backend systems initially require the most work rather than the portal at the front-end. The main initial focus for our chosen partner will be to work with us to come up with an acceptable strategy that partially meets both goals in the near term. The approach will establish interoperability between various IT systems within Government that in turn will support public services provided to citizens and businesses.

Bermuda is known worldwide as a high quality offshore financial center. Companies from various industries want to be associated with Bermuda's prestigious reputation, as we have a solid regulatory framework that ensures integrity while allowing companies to operate with flexibility. Bermuda's legal system is based on English common law, ensuring a familiar and reliable framework. Appeals can be made to the Privy Council, the highest judicial body in the UK.

Bermuda offers the option for clients to request special legislation from Parliament for their companies. This flexibility allows for innovative business structures and Bermuda's Electronic Transactions Act puts it at the forefront of nations with laws governing the Internet, making it attractive for e-businesses. While not overly secretive, Bermuda maintains confidentiality regarding sponsors of commercial transactions, except when public interest takes precedence. The close collaboration between industry and the Government allows businesses to achieve their goals quickly. Bermuda has a pool of highly skilled professionals who have been serving the financial community for over 50 years.

This superior level of Offshore regulation places Bermuda at the centre of the World's global economic recovery and digitizing our Government Operation will help Bermuda leverage this opportunity. Despite a population of only 64,000 people, Bermuda has a GDP of \$7 Billion and ranks as the 3rd largest global Re-Insurance market (behind the US & London), according to S&P Global Ratings, Bermuda's share of the global reinsurance market based on net reinsurance premiums written fluctuated between 7% and 9% in the past five years, Bermuda is considered the global leader in captive insurance, with more than 700 captives generating an estimated US\$40 billion in gross written premiums annually. Many large international insurance companies like Chubb and AXA, HSBC bank and the Bacardi's global headquarters are all based in Bermuda. Our Fintech and technical start-up market is now booming with many companies registered here. We are currently in negotiations with many more, including some of the World's largest technology firms and most promising start-ups.

2. How to Obtain Relevant Documents

All relevant documents for this procurement are posted at <https://www.gov.bm/procurement-notices>.

3. Procuring Entity's Name

Name of Ministry: **Premier Office**

Name of Department: **Department of Information and Digital Technologies**

4. Contact Information

IDTRFI@gov.bm

5. Language of Submissions

Unless otherwise indicated, all submissions shall be in English only.

6. Important Dates

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|------------------------------|-------------------------------------|
| Issue Date | Monday September 11, 2023 |
| Pre-Bid / Site Meeting | N/A local time |
| Deadline for Questions | Monday September 25, 2023 |
| Deadline for Issuing Addenda | Monday October 02, 2023 |
| Submission Deadline | Monday October 09, 2023 04:00:00 PM |

All times listed are in Bermuda Local Time.

7. Location of Submission

Responses to this solicitation shall be submitted to the following location:

The information submitted must be in the same format as the RFI, responding to each of the earlier 8 numbered points and 11 subsections individually.

Supplementary information can be attached as Annexes or provided in the form of links to information available on-line.

Electronic mail (E-Mail) submissions are accepted at IDTRFI@gov.bm

If documents are larger than ten (10) MB, please send them within a zip file.

In the subject line of the email, please state the RFI title. Please ensure to send a copy of your proposal in MS Word and/or Adobe PDF format.

8. Site Visit / Pre-Bid Meeting Details

No Pre-Bid Conference or site visit

There is no pre-bid conference or site visit for this RFI.

ADDITIONAL INFORMATION