



**BERMUDA**

**MOTOR CAR (RIDESHARING) REGULATIONS 2026**

**BR 20 / 2026**

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SCHEDULE

FARE FOR RIDESHARING SERVICE

## **MOTOR CAR (RIDESHARING) REGULATIONS 2026**

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The Minister responsible for transport, in exercise of the power conferred by sections 37 and 102 of the Motor Car Act 1951 makes the following Regulations:

### **Citation**

1 These Regulations may be cited as the Motor Car (Ridesharing) Regulations 2026.

### **Interpretation**

2 In these Regulations—

“Act” means the Motor Car Act 1951;

“electronic payment” means payment via a digital platform provided by a despatching service to facilitate a cashless payment for a ridesharing service;

“electronic receipt” means a receipt sent by a despatching service to a passenger, via email or text message, after an electronic payment is received;

“fare” means the cost of a ridesharing service under regulation 3;

“passenger” means a person who uses a digital network or other system approved by the Board to request transportation and subsequently enters the public service vehicle provided for that request;

“potential passenger” means a person who uses a digital network or other system approved by the Board to request transportation who has not yet entered the public service vehicle provided for that request;

“removable decal” means a design or logo printed on special paper, issued by the Board, for display on a ridesharing vehicle.

### **Fare for a ridesharing service**

3 (1) A ridesharing operator may charge a fare for a ridesharing service which shall be a computation of the rates specified in the Schedule in relation to—

- (a) the distance travelled;
- (b) luggage transported;
- (c) surcharges that apply on a specified day or time.

(2) A despatching service may charge each passenger a despatching service fee, for each ridesharing service.

(3) A ridesharing operator shall not charge a fare in excess of a fare displayed under regulation 4 except where he—

- (a) transports additional luggage;
- (b) at the request of a passenger makes an additional journey or stop.

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### **Despatching service to display fare**

4 A despatching service shall make provision for its digital network to allow a potential passenger to receive an estimate of a fare and surcharge prior to that potential passenger's submission of a request for a ridesharing service.

### **Payment for a ridesharing service**

5 (1) A passenger shall make an electronic payment to the despatching service for a ridesharing service.

(2) A despatching service shall, in displaying a fare under regulation 4, state that payment for a ridesharing service must be an electronic payment.

(3) A ridesharing operator or despatching service shall not solicit or accept cash payments from passengers.

(4) A passenger who fails to pay for a ridesharing service on the completion of such service commits an offence.

(5) A despatching service shall be responsible for remitting payment to the ridesharing operator for each ridesharing service, less any deductions for a despatching service fee under regulation 3(2), within the period as agreed between the despatching service and the ridesharing operator.

### **Receipt after payment for a ridesharing service**

6 Within 24 hours after the completion of a ridesharing service a despatching service shall transmit an electronic receipt to the passenger, on behalf of the ridesharing operator, in relation to the ridesharing service stating—

- (a) the origin and destination;
- (b) the distance travelled;
- (c) the time taken to complete the journey; and
- (d) the fare and surcharges paid.

### **Special ridesharing service requests**

7 A despatching service shall, through its digital network, allow a potential passenger to make a special request in relation to a ridesharing vehicle, including that the vehicle—

- (a) is wheelchair accessible;
- (b) has additional luggage space.

### **Display of ridesharing operator's information**

8 Where a potential passenger submits a request for a ridesharing service and a ridesharing operator accepts that request, the despatching service shall immediately display to the potential passenger, through its digital network—

- (a) a picture of the ridesharing operator;

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- (b) a mobile contact number for the ridesharing operator;
- (c) the licence plate number of the ridesharing vehicle;
- (d) the make and colour of the ridesharing vehicle; and
- (e) the estimated time of arrival of the ridesharing vehicle.

### **Issue of licence plate number, removable decal and public service vehicle badge**

9 (1) Where the Board grants a ridesharing permit under section 35D(2)(a) of the Act, the Department shall issue to the ridesharing permit holder—

- (a) a licence plate number;
  - (b) a removable decal; and
  - (c) a public service vehicle badge.
- (2) The Department shall determine the form and style of—
- (a) a licence plate number; and
  - (b) a removable decal,

under paragraph (1).

### **Display of licence plate, removable decal and public service vehicle badge**

10 A ridesharing permit holder or ridesharing operator shall, in a location specified by the Department, affix to the ridesharing vehicle—

- (a) the licence plate bearing the number issued under regulation 9(1)(a);
- (b) the removable decal issued under regulation 9(1)(b); and
- (c) his public service vehicle badge issued under the Act,

while connected to a digital network and providing a ridesharing service.

### **Ridesharing service operating dates and hours**

11 (1) A ridesharing operator may provide a ridesharing service—

- (a) between the 1st day of April and the 30th day of September of each year, at all times;
- (b) between the 1st day of October of each year and the 31st day of March of the following year—
  - (i) on Mondays through Fridays from 10:00pm until 6:00am;
  - (ii) on Saturdays, Sundays and public holidays at all times.

(2) A despatching service shall comply with paragraph (1) to the extent that, at a date or time not specified under paragraph (1)—

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- (a) a ridesharing operator shall not be allowed to connect to its digital network;
  - (b) a person shall not be allowed to request a ridesharing service using a digital network.
- (3) The Minister may, by order published in the Official Gazette, vary the dates and times that a ridesharing operator is allowed to provide a ridesharing service.
- (4) An order made under paragraph (3) shall be subject to the negative resolution procedure.

### **Maximum number of passengers**

- 12 (1) A ridesharing operator, while providing a ridesharing service, shall—
- (a) carry a maximum of four passengers;
  - (b) carry no more than one passenger in the front passenger seat.
- (2) For the purposes of this regulation, a child in arms shall not be counted as a passenger, and two children under the age of five years old shall count as one passenger.

### **Conduct and dress code of a ridesharing operator**

- 13 (1) A ridesharing operator, while providing a ridesharing service, shall comply with the Code of Practice for Ridesharing Operators and Ridesharing Permit Holders.
- (2) A ridesharing operator while providing a ridesharing service shall not—
- (a) accept a request for a ridesharing service from a potential passenger;
  - (b) take a passenger anywhere against his will;
  - (c) harass a passenger;
  - (d) take a route contrary to a route provided by the digital network;
  - (e) drive under the influence of alcohol or other substances that may impair judgement;
  - (f) drive while drowsy or unwell;
  - (g) solicit a passenger for private driving jobs;
  - (h) discriminate against a passenger based on race, gender or physical ability;
  - (i) have other persons in the ridesharing vehicle;
  - (j) play loud or offensive music;
  - (k) smoke or vape;
  - (l) use a mobile phone for purposes other than navigation, except in the case of an emergency.

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### **Limitation on the number of hours worked**

14 (1) A ridesharing operator shall not use a digital network or provide ridesharing services—

- (a) for a continuous period exceeding five hours; or
- (b) in any period of 24 hours, commencing two hours after midnight, for a period exceeding ten hours.

(2) A period of time spent operating a ridesharing vehicle shall be deemed to be a continuous period unless separated by an interval of not less than 30 minutes.

(3) Notwithstanding paragraph (1), it shall be a defence where a ridesharing operator proves that a contravention was due to unavoidable delay in the completion of any ridesharing service arising out of circumstances which he could not reasonably foresee.

### **Cancellation of a ridesharing service in certain circumstances**

15 A ridesharing operator may decline to provide a ridesharing service on arrival at a pick up location or end a ridesharing service in progress, and require the passenger to immediately disembark, as the case may be, where the ridesharing operator—

- (a) waits for a period longer than five minutes;
- (b) is asked to transport more passengers than indicated in a request for a ridesharing service;
- (c) feels unsafe or fearful of harm;
- (d) reasonably believes that a passenger may cause harm or damage to another passenger or to the ridesharing vehicle.

### **Items left by passengers**

16 (1) A ridesharing operator shall on the termination of each ridesharing service as far as practicable search the ridesharing vehicle for any property left by a passenger.

(2) A passenger who finds property left in a ridesharing vehicle shall immediately hand the property, in the state in which he finds it, to the ridesharing operator.

(3) A ridesharing operator upon discovering or receiving property left by a passenger in the ridesharing vehicle shall within a reasonable time—

- (a) facilitate the return of the property to the passenger; or
- (b) where the passenger leaving the property cannot be determined, deliver that property to the police officer in charge of a police station in the vicinity where the passenger's ridesharing service terminated.

### **Ridesharing permit holder to provide records to despatching service**

17 A ridesharing permit holder shall, without delay, provide to a despatching service—

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- (a) a ridesharing permit granted; and
- (b) the motor car insurance coverage in respect of the ridesharing vehicle.

### **Report to the Board by ridesharing operator**

18 A ridesharing operator shall, as soon as practicable after the occurrence, report to the Board—

- (a) any changes in ability to be a ridesharing operator;
- (b) a charge related to a traffic offence;
- (c) the suspension of his driver's licence;
- (d) the suspension of his motor car licence;
- (e) a conviction of any criminal offence.

### **Complaints to the Board**

19 (1) A person may make a report to the Board in relation to a ridesharing operator.

(2) Notwithstanding paragraph (1) a despatching service in receipt of a report from a person in relation to a ridesharing operator shall immediately, in writing, notify the Board.

- (3) The Board on receipt of a complaint under this regulation may—
- (a) conduct an investigation into the matter; and
  - (b) suspend or revoke a ridesharing permit.

### **Confidentiality**

20 Neither a despatching service nor a ridesharing operator shall disclose any personally identifiable information, in relation to a passenger, to another person.

### **Ridesharing vehicle insurance requirements**

21 (1) A ridesharing permit holder shall procure and maintain fully comprehensive motor car insurance coverage which recognizes the person as a ridesharing operator, or otherwise uses a motor car to transport passengers for compensation.

(2) The insurance coverage requirements under paragraph (1) may be satisfied by motor car insurance coverage maintained by a ridesharing permit holder or ridesharing operator or a combination of both.

(3) A ridesharing permit holder shall immediately inform the Board of any changes to the motor car insurance coverage in respect of a ridesharing vehicle.

- (4) Nothing in this regulation shall be construed as to—
- (a) require an insurance company that issues motor car insurance policies to issue policies that provide coverage under this regulation; or

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- (b) prevent an insurance company from providing motor car insurance coverage in respect of a ridesharing vehicle by way of excess coverage or endorsement.

### **General penalty**

22 A person who contravenes any provision of these Regulations commits an offence and is liable on summary conviction to a fine not exceeding \$10,000.

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### **SCHEDULE**

(regulation 3)

#### **FARE FOR RIDESHARING SERVICE**

##### **RATE 1 - MILEAGE CHARGE**

Initial Charge	\$5.95
For each subsequent one-fifth of a mile or part thereof (up to 4 passengers)	\$0.65

##### **RATE 2- SURCHARGE**

Applies between 10:00 PM and 6:00 AM and at all times on public holidays 25% of the total charge payable under Rate 1 For each ridesharing service (up to 4 passengers) Luggage (per piece)	\$1.00
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Made this 26th day of March 2026

Minister of Tourism and Transport, Culture and Sport

[Operative Date: 26 March 2026]