

Tourism, Culture and Sport Year in Review



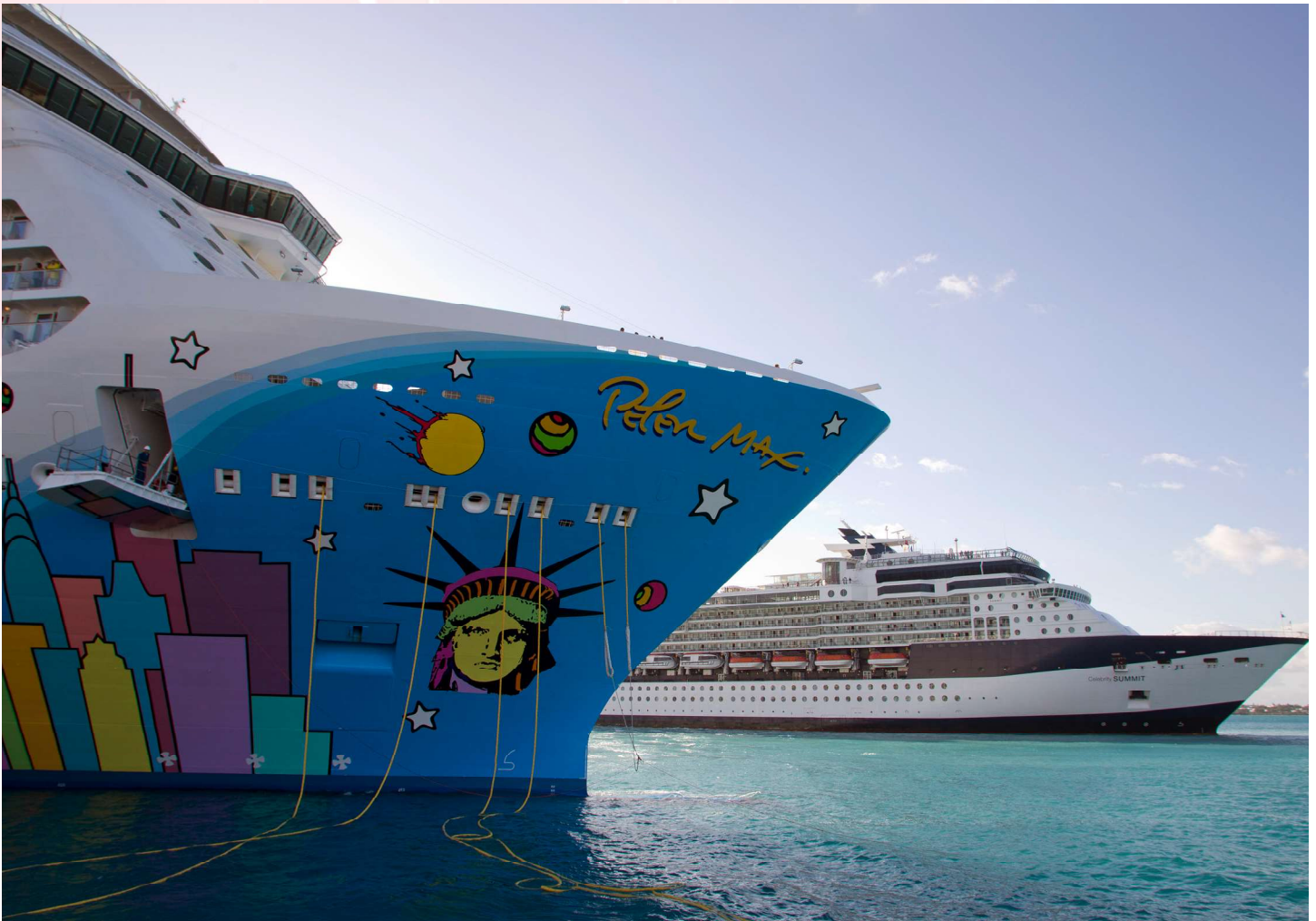
2023

2024



GOVERNMENT OF BERMUDA

Ministry of Tourism, Culture and Sport



CONTACT US

We'd love to hear from you!
If you have any query please contact us:

Ministry Headquarters, 3rd Floor, Government Administration Building, 30 Parliament Street, Hamilton HM 12
WEBSITE: gov.bm/ministry/tourism-culture-and-sport
PHONE: 444-1910
EMAIL: tcs@gov.bm

Department of Culture, 3rd Floor, Government Administration Building, 30 Parliament Street, Hamilton HM 12
WEBSITE: culture.bm and creatives.bm
PHONE: 292-1681
EMAIL: culture@gov.bm

Department of Sport and Recreation, 3rd Floor, Craig Appin House, 8 Wesley Street, Hamilton HM 11
WEBSITE: sportsandrec.bm
PHONE: 295-0855
EMAIL: infosportsandrec@gov.bm

Bermuda Arts Council

WEBSITE: <http://culture.bm/contributions-awards/bermuda-arts-council/>
EMAIL: artscouncil@gov.bm

Bermuda Sport Anti-Doping Authority

WEBSITE: bsada.org
PHONE: 232-6851
EMAIL: info@bsada.org

National Sports Centre

WEBSITE: bermudanationalsportscentre.com
PHONE: 295-8085
EMAIL: ctyrrell@nsc.bm

Bermuda Tourism Authority

WEBSITE: gotobermuda.com
PHONE: 296-9200
EMAIL: travel@bermudatourism.com

About Us – Ministry of Tourism, Culture and Sport

The Ministry of Tourism, Culture and Sport is the steward of Bermuda's cultural heritage and leads in advancing amateur sport and developing policies for tourism. Our job is to celebrate and preserve our culture and heritage, and support programmes for athletes, artists and tourism-based activities.

OUR MISSION:

To Develop and Celebrate Our People

OUR CORE VALUES ARE:

- Integrity
- Commitment to excellence and service
- Accountability
- Respect

The Ministry is made up of **3 departments and 2 Government Quangos** (Quasi-Autonomous Non-Governmental Organizations).

BOARDS AND COUNCILS:

The Ministry appoints **6 Boards** related to tourism arts and culture and sports and provides advice to the Minister.

The Minister appoints **9 Parish Councils**.

Departments



MINISTRY HEADQUARTERS

Leads on policies that enhance tourism and enrich the lives of the people of Bermuda



Department of Sport and Recreation

Delivers sport and recreation services, and celebrates the accomplishments of our people



Department of Culture

Develops our creatives, preserves our heritage and celebrates our people

Quangos



Bermuda National Sports Centre

Provides internationally certified facilities for recreation, sport training and competition and entertainment



Bermuda Sport Anti-Doping Authority

Prevents doping in sports



Connecting tourism, culture and sport to YOU is what WE DO



Culture and sport are important: they improve quality of life and promote a sense of community and wellbeing. **Tourism is important:** it creates jobs, strengthens the economy and fosters a cultural exchange between tourists and locals.

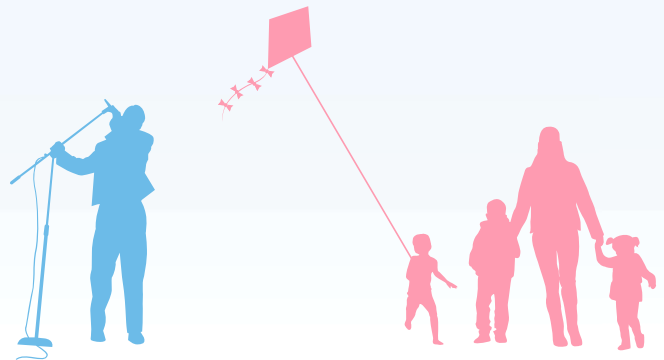
Above: Carifta track team arrival **Inset:** “Lost at Sea” memorial by Bermuda artist and native Bill Ming.

OUR JOB

- Preserve and celebrate our culture
- Support and aid cultural, sport and youth organisations
- Curate cultural festivals
- Offer developmental programmes for creatives
- Assist National Sports Governing Bodies
- Manage the culture and entertainment support fund
- Promote, progress and manage Tourism Investment Orders
- Collect vacation rental fees and issue vacation rental license
- Inspect hotels and issue hotel licenses
- Manage sports and island camping facilities
- Operate summerday camps

YOUR ROLE

- Enjoy and respect our recreation sites and facilities
- Participate in sports
- Enjoy our cultural heritage programmes
- Join our cultural festivals
- Enjoy our cultural and sports tourism entertainment events



Making a Difference

Ministry Headquarters

Our Core Functions

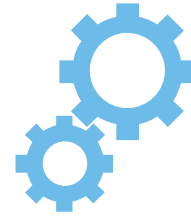
The Ministry delivers services, programmes and events through its departments and quangos. Here are examples from fiscal year 2023/24.

Leads on policy, issues grants and runs Ministry operations.

 Team of 11

\$1.54million 
Investment

 **\$540,000**
Grants to local entrepreneurs who are in sync with the local cultural and entertainment focus



Manages the Minister's office. Manages the Tourism Regulatory and Policy Unit.



Oversees the Parish Councils.

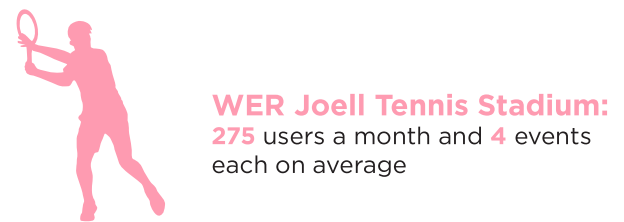
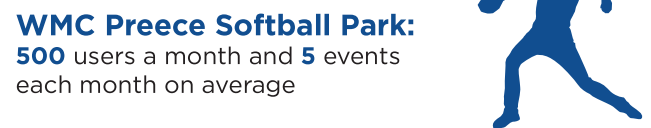
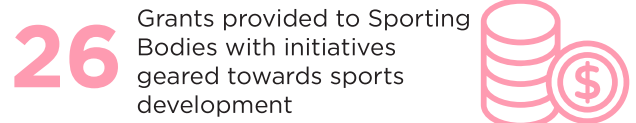
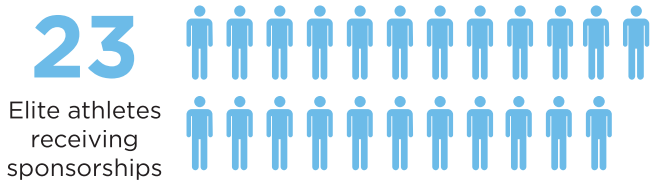


Minister of Tourism, Culture and Sport, The Hon. Owen K. Darrell, JP presenting the Senior Achievement award to para-athlete Jessica Lewis at the Annual Sports Awards.

Department of Sport and Recreation

Our Core Functions

Provides sport programmes, assistance to National Sports Governing Bodies and manages sport facilities, camping amenities and community centres.



Our Core Functions

The Department of Culture is a steward of Bermuda's cultural heritage. The Department develops programmes and partnerships to support Bermuda's cultural and artistic communities, educates residents on Bermuda's culture and heritage, curates cultural festivals and public discussions and preserves our cultural heritage.

 Team of 8

\$1.9 million 
Investment

 **\$328,000**
Grants

16 Grants to cultural heritage and arts organisations



9 Bermudian Heartbeats lecture series events



12

Culture Labs supporting the development of Bermuda's artists and creatives

Events commemorating Emancipation celebrations



8 Events supporting musicians, poets and other performing artists through Creatives Live!



Gombey troupes supported for contributions to Bermuda's culture



National Heroes honoured

Online information on cultural and heritage festivals, documentaries, and programming at: www.culture.bm



Online platform showcasing Bermudian artists at www.creatives.bm

Heritage Month Celebrations

Theme: A Bermudian Renaissance

- Heritage Month Cultural Conference
- Yoga for the Arts



Quangos, Boards and Councils

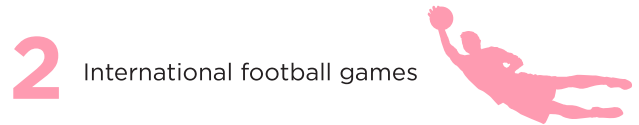
The Ministry also provides services through two Government Quangos (Quasi-Autonomous Non-Governmental Organizations), 3 Government Boards and 9 Parish Councils.

Bermuda National Sports Centre

Provides internationally certified facilities for sport training and competition, recreation and entertainment.



Development of Renewable Energy Project



Website: www.bermudanationalsportscentre.com



Bermuda Sport Anti-Doping Authority

Provides education and testing services to the Bermuda Sporting Community



63

Doping tests conducted



0

Adverse doping test results



WORLD ANTI-DOPING AGENCY

In compliance with World Anti-Doping Agency standards

100%

Athletes tested received education prior to sample collection



1 Outreach event to 750 persons and 6 presentations



Website: www.bsada.org

PANELS & COUNCILS

Bermuda Sport Anti-Doping Disciplinary Panel

- Hear, determine and impose sanctions on matters related to anti-doping violations
Website: www.bsada.org

Bermuda Anti-Doping Appeal Panel

- Hear and determine issues arising from a decision of the Disciplinary Panel
Website: www.bsada.org

Bermuda Arts Council

- Promote public awareness of the value of arts and its continued development and growth to Bermudian society.
- Provides student, individual, and organizational grants
- Hosts annual awards ceremony
Website: <http://culture.bm/contributions-awards/bermuda-arts-council/>

9 PARISH COUNCILS

Provide and maintain general amenities for each parish.

1. Sandys Parish Council Facebook: <https://www.facebook.com/p/Sandys-Parish-Council-100064789683898/>
2. Southampton Parish Council Facebook: https://www.facebook.com/p/The-Southampton-Parish-Council-Official-100064705595057/?paipv=0&eav=AfYv5m6LkisPdFL3P5_K7BrxNINkco_80hL-5t7oNYGxRgKwUtu3eAx-r5OpDPh_YmU&_rdr
3. Warwick Parish Council Facebook: https://www.facebook.com/p/Warwick-Parish-Council-100080071900692/?paipv=0&eav=AfbHArwyghPEqyhjtgvXHijFUWvFvbVYoWjKR3Wx6if8meibLUkGoGy8pif0hzbwkak&_rdr
4. Paget Parish Council Facebook: https://www.facebook.com/PagetCouncil/?locale=en_GB
5. Pembroke Parish Council Facebook: https://www.facebook.com/PembrokeParishCouncil/?locale=en_GB
6. Devonshire Parish Council website: www.devonshireparishcouncil.bm and Facebook: <https://www.facebook.com/devonshireparish/>
7. Smiths Parish Council Facebook: <https://www.facebook.com/SmithsParishCouncil/>
8. Hamilton Parish Council website: www.hamiltonparish.bm and Facebook: <https://www.facebook.com/hamiltonparishcouncil/>
9. St. Georges Parish Council

The membership can be found at: Government boards and committees | Government of Bermuda website: www.gov.bm



2024-2025 Priorities

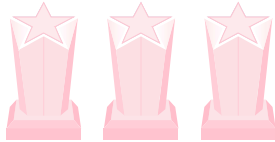
Bermuda Arts Council



Board of **10**

\$117,000

Investment



Awards Presented in the following categories

2 Lifetime Achievements, **1** Patron, **2** Founders
and **1** Earl Cameron Award



Awards Granted

2 Students, **19** Individuals and **7** Organisational

The Ministry has the following priorities for 2024-2025:

- Implement National Sports Policy
- Support National Sports Centre Renewable Energy Project
- Support National Sports Governing Bodies
- Manage and maintain Government Sports and Recreation Facilities
- Provide Summer Day Camps for school age children
- Support Bermuda's cultural, heritage and artistic communities and institutions
- Promote an understanding of Bermuda's cultural identity
- Curate cultural festivals, public discussions and educational programmes
- Promote Tourism Investment orders
- Manage the culture and entertainment support fund

Website: <https://culture.bm/contributions-awards/bermuda-arts-council/>



Bermuda Arts Council winners.

Complaints



The Ministry of Tourism, Culture and Sport (MTCS) team strives to provide high-quality services to all of its service users and welcomes all suggestions to improve.

How to raise a concern with the Ministry of Tourism, Culture and Sport

You can raise a concern with us about our work, staff, levels of service, and our legislative responsibilities. A concern may be submitted in person, by phone, by email or by mail.

Please ensure you direct your complaint to the appropriate department and programme. This will allow us to resolve the issue as quickly as possible. If you are not sure which department or programme should review your concern please contact us on **294-9146** or via email at **tcs@gov.bm**.

If your concern is not addressed to your satisfaction

If you are unhappy with the resolution with the programme or service, you may submit a written complaint to the Head of Department. This should be the Department most closely associated with your complaint.

- The written complaint must include:
- a clear description of why you are dissatisfied
- a clear description of the outcome you are looking for
- an email or mailing address for receiving information about your complaint
- a signature

The Head of the Department will acknowledge your complaint within five days of receipt, with information about:

- who is handling the complaint
- potential steps if there is an investigation
- estimated time for resolution
- a copy of our Complaints Procedure



You will receive a resolution or an update on your concern within 21 days of receipt of the complaint.

Complaints we are unable to handle

There are some complaints we are unable to handle, including those:

- requiring investigation by a professional board, Quango, Board or Council
- where legal action has commenced
- involving internal personnel or human resource matters;
- regarding internal operational support services for the Ministry of Tourism, Culture and Sport, e.g. accounts



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